


## Overview of MAPflow’s Privacy Policy

To view the full MAPflow, Inc. Privacy Policy, you may access it here: <https://mapflow.ca/privacy> or ask your pharmacist for a copy. This Privacy Policy is separate from your Health Information Custodian’s privacy policy.

<b>About MAPflow</b>	<ul style="list-style-type: none"> <li>MAPflow is a web-based clinical decision support tool for pharmacists to facilitate minor ailment assessment and prescribing</li> </ul>	
<b>Our Privacy Policy</b>	<ul style="list-style-type: none"> <li>MAPflow respects your privacy and is committed to keeping personal information and personal health information accurate, confidential and secure.</li> <li>We collect, use, and disclose information about you that is relevant for the purposes of delivering MAPflow services to your Health Services Provider as laid out in this Privacy Policy, in accordance with PHIPA and any other substantially similar privacy legislation.</li> </ul>	
<b>How We Use and Disclose Your Information</b>	<p><b>If you consent</b>, your Healthcare Service Provider will provide relevant personal health information and personal information to MAPflow to use the MAPflow Platform for providing health care services to you.</p> <ul style="list-style-type: none"> <li>We do not share your personal health information and personal information to third parties.</li> <li>We only use and share your personal health information and personal information with those involved in providing MAPflow services, such as our affiliates and service providers.</li> <li>MAPflow may use and share anonymized and/or aggregate data in order to evaluate our services, improve the functionality and assessment capabilities of our Platform, for research, analytics and marketing purposes, among other purposes, as permitted by law.</li> </ul>	
<b>Safeguarding Your Information</b>	<ul style="list-style-type: none"> <li>The safety and privacy of your information is our <b>top priority</b>.</li> <li>We have implemented several administrative, technical, and physical security measures to protect your information from loss, theft and unauthorized access and ask our affiliates to do the same, in accordance with applicable laws.</li> </ul>	

### You have the right to:

- Ask to see and obtain a copy of your personal health information and personal information
- Ask us to correct information in your record that is inaccurate or incomplete
- Ask us not to collect, use, or share your personal health information and personal information which may mean that your Health Service Provider will not be able to use our Platform

### CONTACT US at [info@mapflow.ca](mailto:info@mapflow.ca)

- If you would like to learn about our Privacy Policy and data handling practices
- To request access to or correction of your record
- To make a complaint

You have the right to file a complaint with the Information and Privacy Commissioner of Ontario:

[info@ipc.on.ca](mailto:info@ipc.on.ca), 1-800-387-003, [www.ipc.on.ca](http://www.ipc.on.ca)